00:12.720 --> 00:14.020

Greetings.

Fearless listeners.

00:14.020 --> 00:16.550

This is Wendy Fahlgren.

The host of She Wears the Boots.

 $00:16.630 \longrightarrow 00:21.770$

Today's topic is about military sexual trauma and I'll be speaking with Dr Amy Street and Dr

00:21.770 --> 00:25.440

Jessica Keith. Before we learn more about military sexual trauma

00:25.450 --> 00:30.065

Let's learn about our guests.

Welcome Dr Amy Street and Dr Jessica Keith.

00:30.075 --> 00:34.265

I'm so excited to be speaking with you today.

Can you please share a little bit about?

00:34.275 --> 00:39.135

yourself with our listeners?

And we'll start with Amy ST Hi Wendy and thanks

00:39.135 --> 00:42.845

so much for having us on to talk about this really important topic.

 $00:42.965 \longrightarrow 00:47.485$

I'm Dr Amy Street.

Please call me Amy I use she, her pronouns.

00:47.545 --> 00:52.565

I'm a clinical psychologist and I live in

Boston Massachusetts and work for the V.

00:52.565 --> 00:53.775

A.

Medical center here.

00:53.990 --> 00:57.640

I work in the women's Health sciences division of the National Center for PTSD.

00:57.650 --> 01:02.720

Our division focuses on issues of women trauma

and post-traumatic stress disorder.

01:02.730 --> 01:07.080

You'll probably hear me call it PTSD.

It's a common abbreviation.

01:07.090 --> 01:12.030

Our division is particularly interested in issues around the impact of military service on

01:12.030 --> 01:17.140

women and one of my favorite things that I've done is leading the team that developed beyond

01:17.140 --> 01:21.690

MST, which is a self-help mobile app.

It's designed especially for people who have

01:21.690 --> 01:26.535

experienced military sexual trauma and Hi Wendy.

I'm Dr Jessica Keith.

01:26.545 --> 01:33.245

I identify as she please, call me Jessica.

I am also a clinical psychologist and I'm the

01:33.245 --> 01:39.125

clinical programs and practices lead for VA's national military sexual trauma support team.

01:39.135 --> 01:45.175

We help to promote MST related best practices in the Veterans Health Administration to ensure

01:45.185 --> 01:50.205

all survivors of military sexual trauma can access and receive outstanding care.

01:50.470 --> 01:52.800

In addition to my work with the MST Support team.

01:52.800 --> 01:58.020

I provide therapy directly to veterans who experienced military sexual trauma and my local

01:58.020 --> 02:03.620

VA here in the Tampa Bay area of Florida.

And I'm so pleased to be able to talk with you

02:03.620 --> 02:06.810

today about this important topic.

Thank you for the opportunity.

02:06.900 --> 02:10.770

Absolutely.

The other question we like to ask is why do you

02:10.770 --> 02:14.440

do what you do and why do you enjoy working with individuals who have served in the

02:14.440 --> 02:16.900

military?

And this time, let's start with Amy.

02:17.070 --> 02:21.860

I've always been a strong advocate for women who have experienced interpersonal violence.

02:21.860 --> 02:25.480

I felt that in my personal life and in my professional life,

02:25.490 --> 02:31.970

I think it's because violence unfortunately touches so many women's lives and much of my

02:31.970 --> 02:35.780

work is focused on experiences of military sexual trauma in particular.

02:35.790 --> 02:42.280

I think I just feel compelled to support anyone who experienced sexual trauma while in service

02:42.280 --> 02:45.600

to our country.

I think probably because that experience

02:45.600 --> 02:51.030

represents just such an egregious wrong.

It's a thing that absolutely should not happen

02:51.030 --> 02:55.630

in our military and I want to do everything I can to support those who survived military

02:55.630 --> 02:59.170

sexual trauma, help them find their right path

to recovery.

02:59.180 --> 03:03.030

And how about you, Jessica?

I love that question Wendy.

03:03.040 --> 03:06.120

Um because like many here at VA.

03:06.340 --> 03:10.990

Um I come to this work with a commitment that stems from my own life and experiences.

03:11.000 --> 03:15.210

Um and that includes the close relationship I had with my grandmother.

03:15.220 --> 03:19.640

She served in the Army during World War II as a Morse Code Instructor.

03:19.640 --> 03:22.440

When there were not a lot of women doing that.

03:22.680 --> 03:29.150

I learned so much from her and always admired her strength to serve even against adversity.

03:29.160 --> 03:34.380

I chose to work with veterans like her and I'm so honored to be able to support women who

03:34.380 --> 03:38.150

experienced military sexual trauma to find healing. Yes.

03:38.150 --> 03:39.420

Thank you for that Jessica.

03:40.280 --> 03:44.490

Okay, so like I said today, we're going to be talking about military sexual trauma.

03:44.500 --> 03:50.850

And I'd like to start off very broadly by talking about what is military sexual

03:50.850 --> 03:55.150

trauma. Sure.

Wendy some military sexual trauma or M.

S.T.

As it's also known is the term that via uses to

refer to sexual assault or threatening sexual harassment that occurred during a person's

military service.

So this includes any sexual activity during military service in which a person is involved

against their will or when they're unable to say no.

For example, being physically forced to have sex or sexual contact without consent.

Like if you're asleep or intoxicated.

Other examples of MST include being touched in

04:27.500 --> 04:33.230

a sexual way that made you uncomfortable, unwanted sexual advances and comments about

04:33.230 --> 04:37.550

your body or sexual activities that you found threatening MST can also include being

04:37.550 --> 04:42.240

pressured or coerced into sexual activity, like with threats of negative treatment if you

04:42.240 --> 04:45.690

refuse to cooperate or promises a better treatment if you comply.

04:45.700 --> 04:48.980

And I really want to emphasize that in any of these circumstances,

04:48.990 --> 04:54.650

compliance with sexual activities does not mean

that the person consented to them Jessica for

04:54.650 --> 04:59.260

the experience to be considered. MST.

Does the perpetrator need to be another service

04:59.260 --> 05:01.150

member?

That's a good question.

05:01.150 --> 05:03.220

Wendy and no.

They don't.

05:03.230 --> 05:06.480

No matter who the perpetrator is a fellow service member,

05:06.480 --> 05:10.920

a civilian, a stranger or romantic partner or even a spouse.

05:10.930 --> 05:15.590

It's still MST.

Also, regardless of why the sexual harassment

05:15.590 --> 05:20.430

or assault occurred, like if it was part of a hazing or an initiation ritual,

05:20.440 --> 05:25.470

it's still MST and its MST, regardless of whether it occurred on or off base or while the

05:25.470 --> 05:30.380

service member was on or off duty, Jessica.

Can you tell us who experiences?

05:30.380 --> 05:35.080

MST. Sure.

The short answer is any military service member

05:35.080 --> 05:39.320

can experience MST.

We know that people don't often talk about

05:39.320 --> 05:45.260

sexual assault or sexual harassment for many,

many reasons and some MST survivors may think

05:45.260 --> 05:50.340

that only wants to have experienced it.

So I really want to emphasize to all MST

05:50.340 --> 05:52.440

survivors that you're not alone.

 $05:52.760 \longrightarrow 05:57.840$

People of all genders, ages, sexual orientations, racial and ethnic backgrounds,

05:57.840 --> 06:03.860

physical sizes and abilities and ranks branches and errors of service have experienced MST.

06:03.940 --> 06:10.610

In fact, via a universal MST screening program finds that about one in three women as well as

06:10.610 --> 06:16.850

one in 50 men respond yes, that they experienced MST when they're asked about it by

06:16.850 --> 06:18.340

their V.

A healthcare provider.

 $06:18.760 \longrightarrow 06:23.160$

And this means that there are significant numbers of both women and men who have

06:23.160 --> 06:29.070

experienced MST, Jessica are some veterans more likely than others to experienced military

06:29.070 --> 06:33.860

sexual trauma.

Unfortunately, yes, so I mentioned right that

06:33.860 --> 06:35.870

people of all genders and backgrounds experience M.

06:35.870 --> 06:39.860

S.T.

However, women who serve in the military in

06:39.860 --> 06:43.260

particular are more likely to experience it compared to men,

06:43.270 --> 06:48.730

women are also more likely to experience multiple instances of MST and more likely to

 $06:48.730 \longrightarrow 06:52.200$

experience M. S. T.

That occurs along with sexism.

06:52.210 --> 06:58.260

As I'm sure many of your listeners know women in the military can face really significant

06:58.260 --> 07:02.900

pressure to prove their strength and power in a traditionally male dominated environ.

07:03.403 --> 07:08.003

And the experience of MST can then further increased stress related to gender roles in the

07:08.003 --> 07:14.723

military and lead a survivor to blame herself or attempt to downplay the impact of the MST or

07:14.733 --> 07:18.813

even to choose to leave military service early.

There are some other groups that are at higher

07:18.813 --> 07:23.473

risk to that I want to mention.

For example, a recent survey of transgender

07:23.473 --> 07:29.406

veterans found that about 30% of transgender men who served as women in the military said

07:29.406 --> 07:34.656

that they had been sexually assaulted during their service data also suggests that lesbian,

07:34.656 --> 07:40.036

gay and bisexual women are approximately twice as likely to experience sexual assault in the

07:40.036 --> 07:44.526

military compared to heterosexual women.

And these individuals may also receive less

07:44.526 --> 07:49.966

support following the experience of MST especially during times they needed to hide

07:49.966 --> 07:54.926

their sexual identity within the military context, as was the case for many years.

07:55.236 --> 07:58.776

These are really unfortunate things to to hear about.

07:59.090 --> 08:03.680

I'm curious what are the impacts of military sexual trauma on our veterans?

08:03.690 --> 08:08.390

Yeah, I'm glad you asked.

That's an important question.

08:08.400 --> 08:14.120

So to start, I always like to highlight that there's no one way that people respond to

08:14.120 --> 08:18.710

experiences of MST veterans are diverse and

their responses to M.

08:18.710 --> 08:21.670

S. T. are too

To that said M. S. T.

 $08:21.670 \longrightarrow 08:27.170$

As an interpersonal trauma that involves a profound violation of one's boundaries and

08:27.180 --> 08:31.620

bodily integrity can have a really significant impact on a person's understanding of

08:31.620 --> 08:34.760

themselves and on their current and future relationships.

08:34.770 --> 08:38.580

So keep in mind that those who perpetrate MST are often um like I said,

08:38.580 --> 08:42.890

a friend, an intimate partner, a fellow service member in arms who is supposed to be looking

08:42.890 --> 08:47.925

out for them or another trusted individual and then to add to that survivors who choose to

08:47.925 --> 08:53.445

disclose that they experienced MST to others unfortunately often encounter negative

08:53.445 --> 08:58.575

reactions, including comments that blame them all of us can have a really significant impact

08:58.575 --> 09:00.985

on a person's healing journey.

For example,

09:00.985 --> 09:05.855

many MST survivors internalize these blaming messages and as a result,

09:05.865 --> 09:10.045

struggle with feelings of shame, self-blame and low self-esteem.

09:10.055 --> 09:15.240

Many struggle also with difficulty trusting others and feeling safe in the world and then

09:15.240 --> 09:20.420

this can contribute to readjustment issues and disruptions in core areas of functioning and

09:20.420 --> 09:23.800

wellbeing like relationships and employment and for some people,

09:23.800 --> 09:27.050

experiences of MST can also affect their mental and physical health.

09:27.060 --> 09:32.850

Even many years later, research consistently finds that experiencing MST is associated also

09:32.850 --> 09:38.590

with an overall increased risk of suicide, so that's very important to keep in mind.

09:38.600 --> 09:45.540

And I also want to emphasize that people are remarkably resilient after experiencing

09:45.540 --> 09:50.320

trauma in general, and this certainly holds for MST survivors too,

09:50.640 --> 09:54.140

and I think it's really important to honor their resilience,

09:54.150 --> 09:57.120

however, they're feeling and coping.

So I'm curious,

09:57.120 --> 10:01.140

you mentioned that MST can impact mental and physical health.

10:01.150 --> 10:06.430

Are there some conditions that are more often diagnosed among women who experienced MST?

10:06.440 --> 10:10.820

Yes, there are.

And I like how you ask that question to Wendy,

10:10.830 --> 10:15.510

you know, sometimes people think that MST itself is a diagnosis like post traumatic

10:15.510 --> 10:19.160

stress disorder.

PTSD, it's not M. S. T.

10:19.160 --> 10:23.670

Is an experience that someone goes through that said, like you asked,

10:23.670 --> 10:28.370

many MST survivors do have a mental or physical health condition related to their experience of

 $10:28.370 \longrightarrow 10:32.670$

MST.

And PTSD is indeed the most common mental

10:32.670 --> 10:36.170

health diagnosis associated with M. S. T.

In fact,

10:36.170 --> 10:40.060

studies have found that women veterans who experienced MST maybe now nine times more

10:40.060 --> 10:44.550

likely to develop PTSD compared to women veterans who didn't experience MST.

10:44.560 --> 10:48.540

Some other mental health conditions we see among those who experienced MST include

10:48.540 --> 10:52.040

depression, anxiety and substance use difficulties among others.

10:52.050 --> 10:55.790

And then there are also physical health issues that are more likely to occur in in women who

10:55.790 --> 10:59.840

experienced MST.

These include chronic pain,

gastrointestinal distress, liver disease, chronic pulmonary disease,

obesity or weight loss, hypothyroidism and sexual functioning concerns.

And these physical health difficulties could be due to injuries sustained during the trauma or

related to the impact of living with chronic stress following trauma and trying to cope with

that stress.

You can probably hear how a terrible

interpersonal trauma like MST really can impact so much.

So tell us what does the VA.

Do to help our veterans who have experienced

11:33.430 --> 11:37.690

military sexual trauma.

Yeah, thank you for asking that because some

11:37.690 --> 11:42.450

survivors might not know what via services are available to them or how to access these.

11:42.830 --> 11:47.910

So, I want to emphasize here that free confidential treatment for any condition

11:47.910 --> 11:52.550

related to experiences of MST is available at all via healthcare systems.

11:52.560 --> 11:58.090

MST survivors may even be able to receive this care if they're not eligible for any other via

11:58.090 --> 12:03.230

services you don't need to have reported the

MST when it happened or have documentation that

12:03.230 --> 12:06.476

it occurred and they, a number of ways to access this via care.

12:06.476 --> 12:10.246

Probably the most important to know about is that every V.

12:10.246 --> 12:12.736

A.

Healthcare system has an MST coordinator.

12:12.736 --> 12:18.996

That's a point person whose main role is to assist people in accessing MST related services.

12:19.006 --> 12:23.416

You can connect with your local MST coordinator directly by calling your closest V.

12:23.416 --> 12:25.590

A medical center and asking to speak to.

12:25.802 --> 12:31.152

Or you can also find a list through our website and that's mental health dot V A dot gov slash

12:31.162 --> 12:34.832

MST. Jessica.

Can you talk with us about the different types

12:34.842 --> 12:38.492

of treatment offered by the V. A.

For MST survivors?

12:38.612 --> 12:40.942

Absolutely.

Wendy VA.

12:40.952 --> 12:46.112

Supports many paths to healing and the services we offer our individualized and recovery

12:46.112 --> 12:50.580

oriented depending on someone's needs and their preferences.

12:50.590 --> 12:55.030

Treatment might involve addressing immediate health and safety concerns.

12:55.040 --> 12:59.890

Learning more about how MST affects people, focusing on strategies for coping with

12:59.900 --> 13:04.160

distressing emotions or for those who choose to do so,

13:04.170 --> 13:08.885

talking more about their memories of the MST experience with a compassionate professional

13:08.895 --> 13:13.245

for people who have mental health diagnoses like PTSD or depression related to their

13:13.245 --> 13:18.155

experience of. M. S. T. V. A.

Offers effective evidence-based therapies and

13:18.155 --> 13:23.045

services like peer support, chaplaincy and

whole health interventions are also offered as

13:23.045 --> 13:27.505

well as treatment for any physical health condition that's related to the MST experience.

13:28.970 --> 13:32.360

And I do want to highlight the MST related services are available at every V.

A.

Medical center and also MST related counseling

13:35.780 --> 13:39.990

is available at all of Vienna's community based vet centers via also has M.

S. T.

Related care in residential or inpatient

13:42.560 --> 13:45.500

settings for those who need more intensive treatment and support.

13:45.510 --> 13:49.280

And for any of this treatment.

MST survivors can ask to meet with a clinician

13:49.280 --> 13:52.190

of a particular gender if it would help them feel more comfortable.

13:52.200 --> 13:56.770

We know that many women, veterans, for example, might prefer to work with a female provider

13:56.770 --> 14:00.270

understandably and finally.

I also want to give a shout out to our great

14:00.270 --> 14:04.370

new self-help mobile app.

And that's beyond MST Jessica,

14:04.380 --> 14:08.640

thank you for mentioning that beyond MST app.

Amy, you spoke about being one of the

14:08.640 --> 14:12.270

developers of the app.

Can you tell me what the app is for?

14:12.280 --> 14:16.650

Yeah, I'm happy to do that.

And Jessica, thank you for the shout out.

14:16.660 --> 14:21.010

So beyond MST.

It's a self-help mobile app and it's created

14:21.020 --> 14:26.300

specially to support the health and well being of those who've experienced MST.

14:26.810 --> 14:33.410

The app is not focused on any specific mental health diagnosis or any one specific issue.

14:33.420 --> 14:39.670

Instead, we designed it to focus on a range of challenges that MST survivors might experience.

14:39.680 --> 14:45.830

And we designed it to be appropriate for survivors from all backgrounds,

14:45.840 --> 14:49.870

all gender identities and at all stages of recovery.

14:50.070 --> 14:53.580

We felt like this was pretty important because it's just convention people from all

14:53.580 --> 14:56.330

backgrounds and gender identities can experience MST.

14:56.330 --> 14:59.450

So, we wanted it to be relevant to everyone.

Wonderful.

14:59.460 --> 15:03.050

So what might our women find appealing about the app,

15:03.060 --> 15:09.550

even though our app isn't just for women.

I do think that mobile mental health apps might

15:09.550 --> 15:14.110

be particularly appealing for women.

One of things I know from my own clinical

15:14.110 --> 15:20.195

practice in my own life is that women are often so busy juggling so many

15:20.195 --> 15:26.325

responsibilities and life demands and so it can be hard for us to prioritize making time to

15:26.325 --> 15:30.505

take care of ourselves.

And one really nice thing about a mobile app is

15:30.505 --> 15:35.125

that it's always there when we need it in the middle of the night on the weekends,

15:35.135 --> 15:38.655

whenever we happen to have a few minutes to be able to focus on ourselves,

15:39.050 --> 15:44.920

it's kind of a way of finding support and resources without having to make an appointment,

15:44.930 --> 15:50.990

without having to commute in traffic, without having to take time off of work or find someone

15:50.990 --> 15:53.570

to cover our caregiving responsibilities.

15:53.960 --> 16:00.490

So I don't think apps can be or should be a replacement for formal mental health

16:00.490 --> 16:03.700

care.

But I do think they can be really great tools

16:03.700 --> 16:07.220

for getting some additional support right, when you need it.

16:07.230 --> 16:12.380

Amy, how was the app developed?

Well, the team who developed the app included

16:12.390 --> 16:19.190

experts at VH National Center for PTSD and also via a national Military sexual

16:19.190 --> 16:25.990

trauma support team and we also developed it with a ton of input from MST survivors

16:26.000 --> 16:31.270

and also from professionals who have a lot of expertise and experience working with MST

16:31.270 --> 16:33.840

survivors and supporting them in their recovery.

16:34.450 --> 16:40.640

We went through this very long, very extended process of getting a lot of that input and we

16:40.640 --> 16:45.040

did that because we wanted to get it right.

We wanted to make sure we were focusing on the

16:45.040 --> 16:49.640

issues that felt the most relevant for those who experienced MST.

16:49.650 --> 16:53.760

And there's a lot in the app.

I don't think everything in the app will be

16:53.760 --> 16:59.370

relevant for every person, but I do hope that every person can find a few things in the app,

16:59.370 --> 17:02.500

at least that are a good fit for them.

17:02.760 --> 17:06.830

How does the app work?

Let's say I've downloaded it and I've opened it.

17:06.840 --> 17:09.700

What's next?

Well, the first thing that you see when you

17:09.700 --> 17:15.990

open it is the homepage of the app and this is something actually that I really love every day.

17:15.990 --> 17:22.450

The homepage of the app gives you some new piece of information that kind of helps keep us

17:22.450 --> 17:28.040

focused on our recovery and our wellbeing. So it might be an inspirational quote that's

17:28.040 --> 17:32.990

relevant to recovering following sexual trauma.

Or it might be a recommendation to try

17:32.990 --> 17:35.920

something specific in the app that you've never tried before.

17:35.920 --> 17:40.900

Some piece of information like that by chance.

Do you have a favorite quote that's in the app?

17:40.910 --> 17:45.440

I like all the quotes.

I'm kind of a sucker for quotes in general,

17:45.450 --> 17:49.550

especially the ones that we picked for the app because they're pretty short,

17:49.550 --> 17:54.310

but they give you a lot to think about.

But one that I've been thinking about a lot

17:54.310 --> 17:59.130

lately, especially when I need to tackle something that feels particularly challenging

17:59.140 --> 18:06.040

is um sometimes what you are afraid of doing is the very thing

18:06.040 --> 18:09.590

that will set you free.

That's a good quote.

18:09.600 --> 18:14.320

It does give you a lot to think about.

It keeps me inspired to keep doing things even

18:14.320 --> 18:17.080

when they're hard.

I also do actually think the recommendations

18:17.080 --> 18:23.660

are really great too on the home screen because they're a way to find new parts of the app that

18:23.660 --> 18:27.100

you might not know about yet, but that you'd want to try out.

18:27.620 --> 18:31.790

And one of the first recommendations that the app gives you,

18:31.800 --> 18:35.520

it's one of my favorite tools actually, it's called self-compassion,

18:35.530 --> 18:41.540

that's the name of the tool and the self compassion tool has a bunch of mindfulness

18:41.550 --> 18:48.070

exercises that are focused on cultivating compassion, especially compassion for

18:48.070 --> 18:51.970

yourself.

I think that can be really challenging,

18:51.970 --> 18:54.070

but it's also super important.

18:54.570 --> 19:00.570

One of the reasons why I think self-compassion can be so critical especially for those who've

19:00.570 --> 19:07.330

experienced MST is it can help counter feelings of shame or self-blame that are unfortunately

19:07.340 --> 19:10.880

really common for those who have experienced MST.

19:10.890 --> 19:15.520

I really like those recommendations.

What other parts of the do you think that our

19:15.520 --> 19:17.770

listeners might find particularly useful?

19:18.060 --> 19:23.190

Well, many, like I mentioned before, I think every veteran's experience of recovering from

19:23.190 --> 19:28.240

MST looks different.

And so we have included a lot of options and

19:28.240 --> 19:33.240

we're hopeful that every veteran can find tools or learn topics that are the most relevant to

19:33.240 --> 19:39.440

them, all of those tools and learn topics fall into one of six major focus areas

19:39.450 --> 19:42.170

and there's actually one tool that I really like.

It's called finding inspiration and one of our main goals for the beyond M.

S. T.

App was we wanted to make it really hopeful and

inspiring had real encouraging feel.

So those who use it would feel

encouraged to keep going on that recovery journey even when times get tough and the

finding inspiration tool is a place where we've included inspiring quotes and images and

inspiring stories from others who have experienced MST.

Talking about their own path to recovery,

Anyone who's using the app can add in their own

20:19.370 --> 20:23.190

quotes that they find inspiring or pictures that are particularly inspiring for them

20:23.190 --> 20:26.500

personally.

I think the idea is that having those hopeful

20:26.500 --> 20:32.060

reminders right there on your phone to pull out during difficult times can just be helpful to

20:32.060 --> 20:37.450

remind you of why you're focused on your recovery, What inspires you to want to build

20:37.450 --> 20:43.360

your best life may, where can our veterans go to get the beyond MST app.

20:43.370 --> 20:47.820

That is a great question Wendy, I guess I

should be sure to say that the app is free,

20:47.830 --> 20:54.330

free, that's important and it can be downloaded in the Apple store for

20:54.330 --> 20:58.680

iPhone and the google play store for android phones.

20:58.730 --> 21:04.630

So just search beyond MST in either of those app stores to find it,

21:05.170 --> 21:10.720

it's already been downloaded well over 10,000 times and it was just so important to us to

21:10.720 --> 21:16.230

make it free and to make it easy to find so that everyone who has experienced MST can

21:16.240 --> 21:21.950

easily downloaded, check it out and see if it's for them because it's a self-guided app,

21:21.960 --> 21:26.360

it works really well for people who are currently in mental health treatment,

21:26.370 --> 21:31.470

but also for people who are not and they're just looking for a little bit of additional

21:31.470 --> 21:35.080

support.

So I'm curious, Amy can you tell us how it is

21:35.080 --> 21:38.890

that you protect veterans privacy when they're using the app yet?

21:38.900 --> 21:45.070

Wendy thinks this is a really important question and it's one that we get a lot because

21:45.070 --> 21:49.820

privacy is often a concern for veterans who have experienced MST.

This is something that we thought a lot about when we were developing the act,

let me be really clear.

I don't believe that experiences of MST are

shameful or something that should be kept hidden, but I do strongly believe that it is

veterans choice decide when and where and how information about their MST experiences are

shared.

So that's why we thought a lot about privacy

concerns and took a lot of steps to be sure that veterans privacy would be protected.

The app doesn't collect any demographics or diagnoses or any other personal health

22:25.160 --> 22:31.440

information if there is any information that someone who's using the app chooses to enter.

22:31.450 --> 22:36.510

So like I mentioned, those inspirational quotes or photos before that someone can add to the

22:36.510 --> 22:42.280

app if they want to do that, those things can't be access or shared by via or anyone else.

22:42.290 --> 22:47.390

And if someone wants to make the app even more secure, like for example,

22:47.390 --> 22:51.670

to keep it secure and private from anyone who might pick up your phone.

22:51.680 --> 22:57.200

There is an option to set a four-digit passcode

of like a pin lock for some added security.

I do want people who are thinking about using the app to know that it does collect anonymous

data about how the app is being used.

This is just data that we use to track bugs.

Like if a tool is quitting all the time and not working at,

allow us to track that kind of information so we can improve the app.

But this anonymous data can't be linked to any personal information about you.

And if you're not comfortable with even anonymous data being collected,

23:26.420 --> 23:30.430

that is a feature that can be switched off easily in settings.

23:30.870 --> 23:35.030

Thank you for that information.

Amy what is the one thing you would want all

23:35.030 --> 23:39.670

folks who have served or are currently serving to know about in regards to the beyond?

23:39.680 --> 23:43.260

MST app.

Wow, that's a big question.

23:43.440 --> 23:49.440

You know, our main goal in creating this app was to get tools and resources into the hands

23:49.440 --> 23:55.530

of MST survivors that were specifically curated for MST survivors.

23:56.240 --> 24:02.270

We wanted to focus on issues that are common concerns for those folks and we also wanted to

24:02.270 --> 24:08.810

help veterans who might be struggling and their recovery to feel less isolated and to be

24:08.810 --> 24:13.600

reminded that they aren't the only one who might be struggling.

24:13.610 --> 24:17.880

So I think that's what we hope we've accomplished and I'm pleased to say we have

24:17.880 --> 24:21.480

gotten some very positive feedback from those who use the app.

24:21.480 --> 24:24.850

So so I know that's how it's working for at least some folks out there.

24:25.110 --> 24:28.220

Thank you.

And Jessica, what is the one thing you would

24:28.220 --> 24:32.790

want all folks who have served or are currently serving to know about services offered to

24:32.790 --> 24:38.850

support survivors of MST Wendy. Yes.

Following from what Amy just shared about the

24:38.850 --> 24:44.910

importance of feeling less isolated.

I also want to emphasize to all veterans who

24:44.910 --> 24:51.800

experienced MST that you are not alone.

We are strongly committed to ensuring that all

24:51.800 --> 24:57.470

MST survivors have access to the help you need to heal from the impact of MST whenever you're

24:57.470 --> 25:01.520

ready to call on us.

So I want everyone to know,

25:01.520 --> 25:07.010

please don't hesitate to reach out to us to call your local via medical center and asked to

25:07.010 --> 25:11.340

speak to the MST coordinator there to get the help you need.

25:11.460 --> 25:15.730

Amy Jessica, thank you so very much for taking the time to speak with me and our listeners

25:15.730 --> 25:20.120

today about services offered at the V. A.

Are there any last comments you'd like to add

25:20.120 --> 25:23.450

before we end?

I just really want to thank you Wendy for

25:23.450 --> 25:27.890

hosting this episode on such an important topic that people often don't talk about

25:27.890 --> 25:30.980

unfortunately.

And I want to thank all veterans,

25:30.980 --> 25:34.890

especially the women veterans listening for your service to our country.

25:35.300 --> 25:37.400

Thanks Jessica.

How about you, Amy?

25:37.410 --> 25:43.870

I'll add my thanks to all the veterans who are listening for their service and and I'll also

25:43.870 --> 25:49.380

add especially for those veterans who did experience MST during your service.

25:49.390 --> 25:56.390

I'm sorry that shouldn't have happened to you.

And I hope that some of the resources

that we've talked about today can help you

lighten your load even just a little bit.

There are many, many people out there who would like to take some of that load off your

shoulders.

Thank you and thank you for listening to she

wears the boots.

If you are a woman who served in the military

and have questions about services available at the V.

A.

Please contact the Woman Veterans Call center

at 1-855-829-6636.

26:25.410 --> 26:28.710

The Woman Veterans Call center Staff is trained to connect women veterans,

26:28.720 --> 26:32.090

their families and caregivers with V. A.

Services and resources